Bruce Aiello

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SUMMARY

Experienced and professional CCNA knowledgeable in OSPF router and EIGRP configuration to help a company maintain its mission vision and reputation.

HIGHLIGHTS

- Fully certified and trained in security routing and switching video voice and wireless configuration implementation and support
- Knowledge of C C++ VB PL/SQL Oracle 8i SQL etc.
- High level of quality customer service in technical support and IT network troubleshooting
- Solid background in the utilization of software engineering fundamentals

WORK EXPERIENCE

Associate CCNA Engineer   11/1/2011 - Present
Stone & Roberts IT Solutions   Lake Charles, Louisiana

- Worked with supervisors to install configure and administer IT architecture
- Configured installed and administered switches routers QoS VOIP telephony security apps network protocols and firewalls
- Designed and implemented IT LAN/WAN elements
- Monitored and maintained performance of network
- Provided technical support for all Tier1 levels
- Assisted end users with network concerns
- Performed diagnostics and advanced system troubleshooting
- Attended management meetings geared toward minimizing IT issues and to develop projects

Junior CCNA   8/1/2007 - 9/1/2011
P2P Engineering Company Ltd.   Lake Charles, Louisiana

- Generated real-time documentation detailing network performances
- Researched data for new projects looking for compatibility and issues with data quality
- Responsible for using OOPS with C++ to maintain knowledge base
- Completed capacity reports for board presentations conducted by QA staff
- Used Oracle to construct basic protocol evaluations
- Managed maintenance of network connections

EDUCATION

CCNA Certification Computing   2007
Kiwi Corporation School of Certifications   Eunice, Louisiana