Build My Resume

# **Hugh Lucero**

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## **Professional Summary**

Experienced Chief Steward has excellent supervisory skills and the knowledge of how to effectively run a stewardship department on a cruise ship. Has excellent oral communication abilities and above-average writing skills. Has a Bachelor's Degree in Hospitality Management and more than eight years of experience working as a Chief Steward on cruise lines.

### **Core Qualifications**

- Excellent written communication skills
- Extensive knowledge of safety protocols and procedures while offshore
- Good interpersonal and oral communication skills
- Above-average supervisory skills with the ability to lead the steward staff
- Tracks daily completion of duties through use of checklists and spot-checks
- Good interviewing and hiring skills
- Excellent inventory tracking and control
- Good troubleshooting ability

# Experience

#### Chief Steward Carnival Cruise Lines

8/1/2009 - 7/1/2014 New Cityland, CA

- Conducting inventory auditing and tracking.
- Hired interviewed and fired stewards.
- Supervised stewards in every department including the kitchen quarters cleaning and laundry stewards.
- Communicated with ship captain and other officials concerning stewardship department.
- Created and checked daily checklists to ensure completion of assigned duties.

#### Chief Steward Royal Caribbean Cruises

- Supervised large steward department on cruises.
- Conducted interviews and hired stewards.
- Disciplined or fired stewards when necessary.
- Conducted inventory tracking and control procedures and reordered supplies as needed.
- Documented all completed duties.

### Education

Bachelor's Degree - Hospitality Management California Pacific University 5/1/2006 - 6/1/2009 New Cityland, CA

> 2006 New Cityland, CA

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