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Cory Glass

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Professional Summary

Highly dedicated and reliable Insurance Verification Specialist with excellent insurance document organization and interpretation skills. Wide experience with all public and private health insurance practices and policies. Adept at coordinating with insurance company staff at all levels as well as working independently.

Core Qualifications

- Extensive Medicare and commercial insurance experience
- Excellent familiarity with hospital and pharmacy environments
- Strong grasp of database integrity procedures
- Superior abilities with MS Office applications including Excel Access and Word
- Outstanding abilities in working as part of a professional team
- High skills in drafting and submitting complex insurance correspondence
- Sound communication and interpersonal skills

Experience

Insurance Verification Specialist TechOne Health Solutions Inc.

6/1/2010 - Present
Grand Island, NE

- Oversaw enforcement of all integrity procedures and policies.
- Provided user assistance for primary database access.
- Monitored and updated all data transition and transmission processes.
- Resolved disputes in collaboration with contract administrators.
- Maintained and conducted research in payer database.

Insurance Verification Specialist Group Health Inc.

6/1/2006 - 5/1/2010
Omaha, NE

- Maintained and updated insurance information for all patient files.
- Coordinated patient data collation with various external referral sources.
- Assessed and adjusted insurance policy medication coverage as required.
- Contacted physician offices for procedure and medication authorizations as needed.
- Investigated and resolved queries and complaints pertaining to urgent orders.

Education

Bachelor's Degree - Business Administration University of Nebraska

2006
Lincoln, NE

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