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Build My Resume

Christine Roferman

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Professional Summary

Highly energetic and dependable Call Center Sales representative with a solid record of successful sales and customer service. Adept at working well as a team member or independently. Strong punctuality courtesy and interpersonal skills.

Core Qualifications

- Extensive customer service and call center sales experience
- Excellent familiarity with basic computer applications
- Strong problem-solving and multitasking skills
- Superior organization and presentation skills
- High oral and written communication abilities
- Sound ability to memorize and perform required sales scripts

Experience

Call Center Sales Representative Lawrence Marketing

6/1/2010 - Present
Omaha, NE

- Received inbound customer calls for various product purchases queries and complaints.
- Encouraged product upgrades for customer orders when appropriate.
- Maintained and updated call logs on a daily basis.
- Maintained courteous and friendly relationships with staff and supervisors.

Call Center Sales Representative Idelman Telemarketing

6/1/2006 - 5/1/2010
Omaha, NE

- Provided information and resolution for all call center customer queries.
- Complied with company attendance and break policies.
- Attained shift call completion quotas on a regular basis.

Education

Bachelor's Degree - Communication
Creighton University

2006
Omaha, NE

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